

## ESB FLOORING

### **Engineered Flooring Installation Guide**

PARADOR Plank & Herringbone Guide



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### Installation at a glance

Engineered wood flooring can be installed in two ways: whole-area gluing or floating installation. Whole-area glued engineered wood flooring is comparably quiet because vibrations and hollow spaces are chiefly excluded. The floating installation of Parador engineered wood flooring is fast and easy even without prior knowledge thanks to the simple Automatic-Click<sup>®</sup> system – that's why it's the most popular installation method.



Lay the underlay on the prepared subfloor.



Centre/angle the installation area and adjust the first row of planks by cutting it to size.



Use spacers to maintain a clearance of at least 10 to 15 mm from all walls and fixed objects in the room.



Cut the last plank of the first row to the necessary length, considering the wall clearance. The cut piece of the plank is used to start the second row.



Start the next row from the left. Simply click the long sides of the planks together. The planks must not be glued.



Join head joints using a hammer and protective block. The long and head joints will connect automatically. Continue this installation throughout the whole room.



Use a remnant to transfer the wall outline to the last row of planks.



Cover edge clearances using matching skirting boards from the extensive product range.





Detailed installation information is available starting on page 16.

Trendtime 3 (herringbone), Edition New Classics and Edition Open Frameworks are installed differently with comprehensive installation instructions detailed from page 21. For a successful installation and to ensure your new floor can be enjoyed for a long-time, please refer to the installation guidelines in the following pages.

### Installation rules

These installation rules and the assembly process shown below are generally applicable. Additional special or different rules or notes may be listed in the pack leaflet of the relevant products. These must be complied with as they are binding.

engineered wood flooring correctly (incl. surface treatment oils)

### 1. Inspecting for material damages

Engineered wood flooring planks should be checked thoroughly for material defects before and during installation (e.g. improper transportation) (Figure 1). Planks with visible defects or damage must not be installed. Assembly should only take place in daylight or with adequate lighting, as any damaged or faulty boards may not be detected.

#### 2. Acclimatisation before installation

Engineered wood flooring planks must be acclimatised over a period of at least 48 hours at a room temperature of at least 17°C and a relative humidity of 30–65% in the room where they are being installed (Figure 2). That means that the sealed packages must adjust to the climate conditions in the room. If there are major climate differences between the storage area and the room of installation, the acclimatisation period should preferably be longer. If the climate conditions are almost the same, the period can also be shorter.

Please store the packages on an even base without opening them. It is essential that you comply with these points, especially in new builds where the humidity is usually very high.

### 3. Installation in damp rooms No installation in permanently damp rooms/wet rooms

Engineered wood flooring must not be installed in areas where water is likely to lodge on the floor (Figure 3). Standing water penetrates the wood and causes permanent damage. In permanently damp areas or damp environments (sauna areas, small bathrooms etc.), engineered wood flooring should not be installed, as the risk of moisture penetrating cannot be ruled out. If engineered wood flooring is expected to be installed in larger bathrooms (recommendation: engineered wood flooring with natural oil or natural oil plus surface and whole-area gluing), care must be taken that it is not installed in close proximity to areas where water might lodge (shower, bathtub, toilet, sink) and that the relative humidity of the room is kept within the recommended range of 30–65%. The formation of puddles and the effects of damp must be prevented at the edges and in the joint areas – including expansion joints (Figure 4). Water penetrating underneath the flooring may also cause the formation of mould.

### 4. Subfloor condition

All existing subfloors must be level (max. 3 mm over 1 m length), dry, and sufficiently solid. In case of bigger uneven patches, these must be filled with commercially available filler. The subfloor surface should be without cracks, breaks, or gaps. Loose subfloors (PVC/carpet) must be removed. Mineral subfloors/screed must be sufficiently dry. In this regard please also note the information in the chapter "Subfloors".









### Installation rules

### 5. Vapour barrier for mineral subfloors

As a precautionary measure, a 0.2 mm thick PE film should be placed over a mineral subfloor. However, the PE film is only a vapour barrier and should be overlapped by approximately 30 cm and glued. Under no circumstances should a PE film be used to waterproof a building! Also see the chapter "Underlays".

#### 6. Maintain expansion joints/wall clearance

As already described above, the natural material wood swells or shrinks depending on climatic conditions. Therefore, installed engineered wood flooring requires a corresponding clearance to all fixed components, i.e. walls, supports, heater pipes, etc. This is called the wall clearance or expansion joint. Expansion joints are also required if a defined installation area is exceeded (see Installation Rule 7). Insufficient wall clearance is the most common installation error. This is frequently noticed in Summer, when increased air humidity and temperatures expand the engineered wood floor during the summer months.

The expansion joint or wall clearance should be at least 10-15 mm on each side, more on larger areas.

#### The general rule is:

Per meter of flooring at least 2 mm expansion joint on both sides of the room. (Example: room width 5 m = min. 10 mm edge joint on each side).

Even if the installed material only abuts a single point in the room, the floating material may start to push up and warp. "Popular" weak points in this case are door frames, joints to stairs, radiators and end rails.

Heavy objects exceeding 350 kg placed on top of the flooring means that the flooring can move on one side only which therefore requires that the wall clearance on the opposite wall is left twice as large. we recommend that heavy objects or fitted furniture (such as kitchens, fitted units, aquariums etc.) are sited or assembled before the installation of the flooring (in the case of fitted units, the flooring can be installed just underneath the base). This will also allow the flooring to be removed if necessary. Expansion gaps at the wall area can be covered with skirting boards and in other areas with special flooring profiles. A permanent sealant may be used in areas with steel frames.

Note: Gaps in the screed, so-called furrows, must not be included if the gap is glued (e.g. with epoxy resin). It may be recommended to include heavy objects in planning the installation of a floating engineered wood floor (tip: joint gaps can be avoided if end edges in the load area are glued).

### 7. Layout of expansion joints

As engineered wood flooring will swell or shrink depending on climate conditions, further expansion and movement joints of at least 10 mm are necessary under the following circumstances:

- > larger areas (over 8 × 12 m)
- ) irregular shaped areas
- installation from room to room
- These expansion joints are covered with corresponding transition profiles.

Note: The installer is always liable if expansion or movement joints are omitted.







### Installation rules

### 8. Pattern and offset installation

Engineered wood flooring planks can be installed in a symmetric or asymmetric pattern. In both cases the overlap or minimum offset of the head joints must be >40 cm.

### 9. Installation direction/incidence of light

For optical reasons, the planks should be laid parallel from the incidence of light, i.e. the long side runs in the same direction as the light entering the room. If there is more than one window, please go by the largest window. If the floor plan of the room is very unusual, the direction of installation should also be judged according to how the room is divided (see Installation Rule 10).

### 10. Installation direction/room floor plan

Also for optical reasons, the long sides of the floor should be at right angles to the long side of the room. This makes the room appear squarer and bigger instead of long and "tube-like".

Note: Installation should take place from the brighter areas of the room to the darker ones (e.g. from the window towards the room).

### 11. Installation from multiple packages

Engineered wood flooring is a natural product that enhances its unique character with colour and texture. These natural features are always different. Therefore, it is always necessary that planks from different packages are mixed during installation in order to maintain a balanced appearance.









### Subfloor requirements

- > The basic requirement for laying engineered wood flooring is a firm, clean, dry and even subfloor.
- > Uneven areas of more than 3 mm across 1 m must be evened out with a suitable filler (Figure 1).
- > When installing over old wood planks and particle boards, any loose planks/boards must be screwed to the substructure to reduce any creaking. The floor should be laid at right angles to the lengthways direction of the wood planks/boards underneath.
- > For reasons of strength and from a hygienic point of view, carpets are not suitable as a subfloor and must be removed (Figure 2).
- We only recommend an installation on older PVC, CV or linoleum coverings if the flooring is glued in place, has no loose areas and there is no underfloor heating.
- > Screeds must not exceed the following moisture level:

	Anhydrite screed	Cement screed
without underfloor heating system	max. 0.5 CM %	max. 2.0 CM %
with underfloor heating	max. 0.3 CM %	max. 1.8 CM %

Generally speaking, the screed moisture must be tested using a suitable test measuring device. A test sample must be taken from the bottom third of the screed composition, whereby the thickness of the screed must be measured and documented at each test point. The figures only apply to screeds without additives. For screeds with additives, or quick-drying screeds, the figures specified by the manufacturer should be observed.

With mineral subfloors\*, as a precautionary measure a 0.2 mm thick PE film must be placed underneath as a moisture barrier (allow strips to overlap by at least 30 cm, apply adhesive tape, allow to protrude at the edges to form a trough and cut off the excess with a knife after attaching the skirting board). Or you can use underlays with impact noise insulation and integrated moisture protection. If moisture keeps on rising from the subfloor you must seal the surface with a suitable liquid sealant. Under no circumstances should a moisture barrier be used over wooden sub-floors. (Figure 3).

\* Mineral subfloors include concrete, screed, stone.





### Installation options

### 1. Floating installation

If the engineered wood flooring is installed without a fixed connection with the subfloor, i.e. only the planks are joined to one another, we call that "floating installation". The flooring can move freely (or "float") on the underlay. Thanks to the simple click technology, engineered wood flooring can be installed in this way with ease and without prior knowledge.

### 2. Whole-area gluing

Whole-area gluing is another installation type. Here, the complete engineered wood flooring is glued on the screed using special adhesives. This installation is permanent, i.e. removal is very time consuming. However, one advantage of this option is that noise is reduced significantly, meaning that the floor is quieter to walk on. Installation on glue is easy when using products with Automatic-Click® or Allround-Click® system. The planks must not be moved in the glue, as is the case with other click connections. This guarantees an easier, cleaner, and faster installation than with common engineered wood flooring. Please also note the attached "Checklist for whole-area gluing of engineered wood flooring".

### 3. Installation on underfloor heating

engineered wood flooring is suitable to be installed floating or glued all-over on hot water underfloor heating systems. The favourable heat transmission resistance allows underfloor heating to be run economically. Further information about the heat transmission resistanc-es of our engineered wood flooring can be found in our technical data sheets. When it comes to installation/application, please also bear in mind the "Checklist for installation on hot water underfloor heating" in the appendix. The maximum surface temperature of 29°C must not be exceeded and a very fast heating process must be avoided. The underlay Akustik- Protect 100, 200 or 300 should be used on a floating installation as a matter of principle.

Note: The wood types beech and maple react sensitively to moisture and temperature fluctuations. The formation of gaps can therefore not be ruled out.

Please note the following for installation on electronic underfloor heating systems:

- > installation only with systems that have temperature sensors and controllers
- > no installation on older design electric underfloor heating systems (installed before 2000)
- > no installation on night storage heaters

#### 4. Use of floor cooling

According to prevalent expert opinions, cooling a room by maximum 5 °C is easily possible at a maximum relative humidity of 65 % (according to the workplace directive, the lower floor temperature limit of 19 °C should also be maintained in "normal" residential housing. People are more prone to ill health in areas with cold floors). floor coverings can be used without restrictions if these specified conditions are complied with (whilst bearing in mind the main installation and fitting instructions). When installing on underfloor heating or cooling sys-tems, it is essential to check with the system manufacturer for compatibility with the flooring. The specified parameters for installation on such systems must be complied with. Installation on heating systems with a night storage function is out of the question.





mineral screed





Engineered wood flooring on underlay Akustik-Protect with hot water underfloor heating system

Engineered wood flooring with Automatic-Click<sup>®</sup> system: Basic, Classic, Trendtime 4, 6, 8 and 9, Eco Balance and Edition Floor Fields Collections

### Preparation

Following familiarization of the installation guidelines and once the underlay has been fitted, installation of the floor-covering can commence. In order to achieve an even appearance of the first and last row, measure the width of the room at right angles to the direction of installation and work out the width of the planks. Install elements mixed from several packs so that you get an even decorative appearance across the area. The last element of each row is cut to length and the remaining piece, which should not be shorter than 15 cm, is used to start the next row. The cross joints should be offset from row to row by at least 40 cm ("random pattern"). Please check each plank for defects before installation and only lay planks that are in perfect condition.

#### Assembly

Figure 1: First remove the tongue on the complete first row of planks using a saw, unless you must cut the first row more narrow. Start the first row in the left-hand corner of the room and place the cut side towards the wall. The required wall clearance is at least 10-15 mm and is achieved using the spacer wedges. If the wall is not straight, align the first row to be straight and lock the head joints together, see p. 19, Figure 7.

Figure 2 and 3: Start from the left with the first plank of the second row and click it into the long side of the first row. To do this, guide the tongue side of the plank into the groove of the previous row at an angle of approx. 25° and then lower the plank. The plank clicks in when lowered, resulting in a tight fit with no play.

Figure 4: The following plank, like all the rest, is then clicked in place in the same way on the long side and pushed tight to the head end of the previous plank. The solid top layers must abut!

Note: recommends that products in the Trendtime 9 range should be installed using the all-over gluing method in addition to gluing the end head-joints – this recommendation will significantly reduce climatic changes of the tension in the product.













Engineered wood flooring with Automatic-Click<sup>®</sup> system: Basic, Classic, Trendtime 4, 6, 8 and 9, Eco Balance and Edition Floor Fields Collections

Figure 5 (p. 16), 6 and 7: The longitudinal joint along the complete plank must be locked from the left to the right by simply pressing it in place and pushing it down. Before locking the head joint it is important that the complete longitudinal joint is closed. Then lock the head joint by joining the planks using a hammer and protective block. Be sure that the head ends are tightly together because otherwise it is not possible to lock them. Install all other planks accordingly.

Figure 8: For disassembly, lift the complete row of planks up and pull it from the previous row at an angle. Then lever the head joints apart starting at the last installed plank section. The locking mechanism remains intact and the planks can be reused.

Please note: Avoid tilting the planks as this may damage the locking mechanism.

Figure 9: Measuring the end piece using a square (place plank with groove side next to the previous row) and saw off. Remember the wall clearance! When using a jigsaw, place the top side of the plank facing down. When using a table saw, place the top side of the plank facing up.

Figure 10: Measuring the last row using a plank remnant. Remember 10–15 mm wall clearance.











Engineered wood flooring with Automatic-Click<sup>®</sup> system: Basic, Classic, Trendtime 4, 6, 8 and 9, Eco Balance and Edition Floor Fields Collections

Figure 11: Following removal of the plastic spacer wedges and attachment of skirting boards with either clip technology or adhesive, in the case of a floating installation, the floor is ready to walk on. In the case of a whole-area gluing, the adhesive must be allowed to dry (approx. 24 hours) before the floor can be walked on (please refer to recommended drying times on the adhesive label).

Figure 12: Wall not straight: Align the first row straight, then follow the wall shape. Draw the relevant width on the plank (as shown in the image) and then cut the plank along that mark.

Figure 13: Shortening a door frame: place a plank remnant (on the relevant underlay) against the frame and cut the frame along the plank.

Figure 14: Pipe opening: Make the diameter of the pipe holes 20 mm larger than the pipe is. Mark the holes, drill out and saw off at an angle of 45° as shown. Glue the sawn out piece in place. Do not forget wall clearance.

Figure 15: Installation in hard to access areas: If you cannot insert the planks at an angle and lock them, then we recommend removing the snap-in tongues on the bottom of the tongue and to glue the planks. Place glue on the bottom edge of the groove and push the planks into each other (common tongue and groove principle).

Figure 16 and 17: Glue information: If underlay requirements for regionally specific standards are outside of the tolerance range for the specific engineered wood flooring with regard to levelness (3 mm/1 m) or relative humidity (30–65%), we recommend gluing (see Figure 16).

The same applies to the head side (Figure 17) if using on an underfloor heating system.















Engineered wood flooring with Allround-Click® system: Trendtime 3 (herringbone) for glue-down installation

Figure 1: Although it is possible to install Trendtime 3 (herringbone) using the 'floating' method, some settling noises may be apparent such as when using close to wet areas or in the case of special stresses and strains. therefore recommends Trendtime 3 (herring-bone) to be fully glued over the sub-floor (concrete, screed etc.).

Please also refer to page 33 Chapter: Checklist for all-over gluing of engineered wood flooring.

Please also note the glue manufacturer's information.

#### Preparation

Following familiarization of the installation guidelines and if an underlay is required and has been fitted, installation of the floor-covering can commence.

Figure 2: When installing strips (herringbone), the room impression is highly dependent on the installation type. In the  $0^{\circ}$  direction, installation is parallel to the room walls.

Figure 3: If herringbone pattern is installed diagonally across the room, this is the so-called "45°" direction.

Figure 4: You require only the "universal" strip developed by to install herringbone patterns. You do not need left and right strip. With this strip, you can recreate the installation patterns shown above, the installation direction is not pre-specified. You can start in a corner of the room (then preferably by rows (Figure 4a)) or centred in the room (then preferably by strips (Figure 4b)).

Figure 5: With the recommended installation direction it must be noted that the strips must be installed so that the groove side of the strips is in the direction of installation and that the tongue is clicked into the groove. If the groove is clicked into the tongue, especially in the case of all-over gluing, the strip or set of strips may lift.

Notes: Please note the handling instructions and the use and hardening times for engineered

wood flooring glue.

Please combine strips from different packs (Figure 2 and 3). This will reduce the chances of similar looking strips being installed next to each other and is more likely to achieve a more balanced overall appearance of the flooring.











Engineered wood flooring with Allround-Click® system: Trendtime 3 (herringbone) for glue-down installation

Installation principle

Figure 6: Please check each strip for defects before installation and only lay strips that are in perfect condition.

Figure 7: Find the centre of the opposite wall to determine the main orientation. After shifting this spot parallel by 3.5 cm, the axis is directly above the tips of the strip (as shown). This axis can be marked with a line, if necessary. Adjust the edge strips. Saw cut under 45° or pursuant to the wall contour. Please remember the wall clearance of 8–10 mm. This wall clearance all around must also be maintained to built-in objects.

Figure 8: A custom-cut strip must be inserted into triangular free areas. This piece should be held in position by a weight over its' edge areas to avoid any protrusions, until the glue has hardened.

Figure 9: Remove the plastic spacer wedges and attach the skirting board using either the patented clip technology or construction adhesive. The floor is ready to walk on as soon as the glue has hardened (approx. 24 hours).

Figure 10: Shortening a door frame: place an off-cut (and over the underlay if fitted) against the frame and cut the frame along the strip.

Figure 11: In areas where the strips cannot be swivelled into place (door frames, radiator pipes, etc.), they must be inserted horizontally. For this, the snap-in tongues must be removed using a knife.

Note: If Trendtime 3 is to be installed using the floating method, it is strongly recommended that all four sides of the strip should be glued.













Engineered wood flooring Edition New Classics with tongue and groove connection

### Preparation

Following familiarization of the installation guidelines and once any underlay has been fitted, installation of the floor-covering can commence.

Figure 1: Engineered wood flooring Edition New Classics consists of two different modules to achieve the chevron look. Only one type of module is used within one row to be installed.

### Installation principle

Figure 2: The planks are whole-area glued on screed. Install by offsetting the end joints by one half plank length in each row. This creates a calmer and more coordinated installation pattern. A random pattern installation as shown in the bottom half of the figure is also possible. The cross joints should be offset by at least 40 cm.

Please check each plank for defects before installation and only lay planks that are in perfect condition.

#### Installation pattern

Figure 3: Different installation patterns and room effects are possible. We would like to show you three options:

Option 1: common installation, 1 module type per row Option 2: double braid, 2 rows each with one module type Option 3: diagonal installation pattern, use only one module type throughout the complete room

Figure 4: For a mixed look, it is important to pay attention to the crossbar offset when inserting a new row. The crossbar offsets can be optimized by shifting to the side. Please note that minor offsetting is permissible here and is not avoidable.

Figure 5: To achieve an even appearance of the first and last row, measure the width of the room at right angles to the direction of installation and calculate the width of the planks.



Engineered wood flooring Edition New Classics with tongue and groove connection

Figure 6: First remove the tongue on the complete first row of planks using a saw, unless you need to cut the first row narrower. Start in the left-hand corner of the room. The required wall clearance is at least 10 to 15 mm and is achieved using the spacer wedges.

Figure 7: The last element of each row is cut to length and the remaining piece, which should not be shorter than 15 cm, is used to start the next row.

Figure 8: The cross joints should be offset from row to row by at least 40 cm ("random bond").

Figure 9: Use the hammering block and hammer to fit the planks together and push the plank into the previous plank until the joint has closed.









Engineered wood flooring Edition Open Frameworks with loose and fixed tongue connection for glue-down installation

#### Preparation

Following familiarization of the installation guidelines and once any underlay has been fitted, installation of the floor-covering can commence.

Open Frameworks consists of four different modules (planks) and four different links.

Figure 1: This flooring is designed for whole-area gluing to the subfloor.

Tongues (free tongues and tongues on the planks) must not be glued inside the grooves.

Ensure that you have sufficient free tongues available (narrow planks and links one tongue each and wide planks and links two tongues each).

#### Installation principle

The planks are whole-area glued on screed. The tongue is responsible for the top flush connection to connect the individual planks and links (adhesive has dried completely after 24 hours). The tongues are inserted into an end side plank/link groove or, depending on the desired installation pattern, possibly also into the long side plank/link groove. Right and left planks/links are therefore not required.

### Figure 2: Please check each plank for defects before installation and only lay planks and links that are in perfect condition.

Whole-area glued planks/links require the continuous review that all joints are closed. A possible displacement, for example, by using the hammering block or MultiTool, before the hardening time of the glue is reached must be noted or the above review must be performed and open joints must be closed.

#### Installation pattern

Figure 3 to 7: Different installation options are possible with the free and fixed tongue connection. A few herringbone style options are shown as examples







Single installation A great variety of other installation options (e.g.: basic, ladder, block, etc.) is possible with engineered wood flooring Edition Open Frameworks.

Engineered wood flooring Edition Open Frameworks with loose and fixed tongue connection for glue-down installation

#### Assembly

The installation of Edition Open Frameworks in the standard lengthways installation is shown as an example.

Figure 8: Please consider the room situation to receive an even installation, centre the area accordingly, if necessary.

Figure 9: First remove the tongue on the complete first row of planks using a saw, unless you need to cut the first row narrower. Start in the left-hand corner of the room. The required wall clearance is at least 10 to 15 mm and is achieved using the plastic spacer wedges.

Figure 10: Fit the tongues into the end groove (in case of narrow planks or small links, 1 tongue and in case of wide planks or large links 2 tongues).

Figure 11:The cross joints should be offset from row to row by at least 15 cm (for standard lengthwise installation).

Figure 12: Saw off the respective last element of a row and the remainder, which must not be shorter than 15 cm is used to start the next row. The last element is inserted with a drawbar and a hammer. In case of cross joints, they should be offset by at least 15 cm.

Note: As a general rule, install the corresponding tongue for each plank and link.











Engineered wood flooring Edition Open Frameworks with loose and fixed tongue connection for glue-down installation

Figure 13, 14, and 15: Use the hammering block or the MultiTool and a hammer to fit the planks together on the long and end edge and push the plank into the previous plank until the joint has closed.

Remove the spacer wedges and attach the skirting board using the patented clip tech-nology or construction adhesive. The floor is ready to walk on as soon as it has been installed and the glue has hardened (approx. 24 hours).







### Retain value, cleaning, and care

engineered wood flooring is easy to clean and care for thanks to finished surfaces. So that you enjoy your floor for years to come, here is some information about value retention, cleaning and care:

### Retain value

General information on retaining the value of your engineered wood flooring:

- > 30–65 % relative humidity is ideal for engineered wood flooring and also recommended for people's well-being
- > Avoid sand and dirt as both act like sandpaper.
- > Immediately wipe up liquids lodging on the floor.
- > Only wipe with a slightly damp cloth
- Do not use any abrasives, floor wax, or polishes. Among other things, they tarnish the floor's appearance
- > Fit chairs and tables with soft felt pads. Office chairs should have soft rollers, otherwise use suitable floor mats in these heavily used areas
- > Do not use steam cleaners.
- > Please use cleaning and routine care products from the product range

#### Avoid damages

As with all other floor coverings, you should protect your new engineered wood flooring from dirt particles by using suitable dirt-trapping zones (mats) (Figure 1). To protect the engineered wood flooring from scratches, suitable soft felt pads must always be fitted under chair and table legs and under pieces of furniture (Figure 2). Rollers on office chairs, file trolleys and roller containers should be fitted with soft treads/rollers (type W pursuant to EN 12529) (Figure 3). There is also the option of protecting the floor in these heavily used areas with suitable mats (available in office supply stores). It is not necessary to wax lacquered engineered wood flooring or give it an additional seal, as such measures can in no way improve the floor's looks or benefits of use. We recommend that you clean your engineered wood flooring regularly with a vacuum cleaner (attached bristles) or broom. Cleaning with a slightly damp cloth should only be done in case of stubborn dirt. It is important in this case that the cloth is well wrung out and that no puddles form with standing water.

#### Final construction cleaning

- > Remove drilling dust and loose particles with a broom or vacuum cleaner with attached bristles.
- > If necessary, wipe the floor with a damp cloth using standard detergents.
- > Ensure that the floor is wiped only damp, never wet.

### Routine cleaning

- > Remove dust, fluff, and loose particles with a broom or vacuum cleaner with attached bristles.
- > Dirty marks are wiped off with a damp cloth.
- > For routine cleaning and value retention we recommend the care set with special cleaning and care products.
- In case of stubborn dirt, wipe the floor with a damp cloth using cleaning products.
  Use only cleaning and care products from the product range suitable for the respective surface of the engineered wood flooring.

Repairing more serious scratches and damages

> Use a colour-matching soft wax to repair damaged areas by filling them in.







### Retain value, cleaning, and care

Maintaining factory-finished lacquer, natural oil / natural oil plus and oil impregnated (U.V. oil) surfaces

Although various oil, oil/wax, or wax systems are available on the market (and a list of approved suppliers is listed below), we recommend the use of maintenance products from the range to maintain all engineered wood flooring surfaces. You should choose one system. If a system is used in combination with water or soaps, please be sure that the flooring is always wiped damp, not wet, and that the cloth is always well wrung out. Avoid puddles and standing water.

naturally oiled, natural oiled plus, and oil impregnated (UV oil) surfaces can be treated with all commercially availa-ble cleaning and care products for air-drying or oxidatively drying natural oil surfaces and oil-impregnated (UV oil) surfaces.

In the case of the ready to use finish, depending on the use / load and to retain the floor's value over the long term, an initial care treatment is not necessary (excepting the natural oil surface used on products in the Basic 11-5 range). Maximum oil absorption of engineered wood flooring surfaces is achieved in the plant (see exceptions below, engineered wood flooring Basic 11-5).

Ongoing maintenance of the flooring at periodic intervals will be required depending on the amount of wear.

Below we list a few cleaning and care product suppliers:

- > WOCA: www.wocashop.de
- > Eukula: www.eukula.de
- ) OSMO: www.osmo.de
- > SAICOS: www.saicos.de
- > LOBA: www.loba.de
- > Naturhaus: www.naturhaus.net
- > PNZ: www.pnz.de

Please refer to the suppliers' cleaning and maintenance instructions.

### Complete renovation through sanding

If the engineered wood flooring will be renovated due to damages or other impairments, in case of lacquered and oil-impregnated (UV oil) engineered wood flooring, the complete surface must be sanded. In case of naturally oiled and naturally oiled plus flooring, it can also be sanded only partially. Approx. 0.5 mm are sanded off per sanding process. Engineered wood flooring can therefore be sanded multiple times. You can use corresponding lacquer or oil products from special ty trade for the subsequently required surface treatment. Various surface products are offered as lacquer, oil, or wax sealants. You can use all systems recommended for engineered wood flooring by the respective manufacturer. A completely sanded off floor can also be treated with Pro care oil for real wood flooring from the product range.

#### Maintenance of brushed/textured surfaces

Brushed or textured surfaces require more care and are more sensitive to dirt. Please pay particular attention to larger dirt-trapping areas. Textured flooring should be cleaned in the direction of the texture.

\* For products from the product range Basic 11-5 engineered wood flooring, recommends initial care for long-term maintenance of the original look (please use the profile care oils from the product range).

# Template acceptance protocol for professional installers

Mr. / Mrs.:	Order number:
Street:	Protocol number:
Postal code /Town:	Date:

Installed on: \_\_\_\_\_

Pos.	Quantity (target)	Quantity (actual)	Article
1	m²	m²	Removing existing floor coverings/m <sup>2</sup> Basis
2	m²	m²	Flooring installation
3	m	m	Profile insertion
4	m	m	Attaching skirting boards
5	Pcs.	Pcs.	Shorten doors
6	Pcs.	Pcs.	Shorten door frames
7	Pcs.	Pcs.	Swapping planks

Particularities/remarks: \_

The installed floor was evaluated from a standing position, without angular light or other light refraction (e.g. backlight) and without deviations from situations of use. The floor has no damages or defects. The cleaning and care instructions for the installed floor were handed over to the user/client.

## Checklist for installation on hot water underfloor heating

As a matter of principle, all mineral subfloors must be heated before installing engineered wood flooring so that damaging moisture can no longer escape. This heating process applies to all times of the year, winter or summer. The screed must be professionally laid according to the generally acknowledged rules of the trade (DIN). It must dry out for at least 21 days before the heating process can begin. We recommend heating the screed according to the following diagram or using the "heating protocol" template. Please observe additional information given by your screed layer and heating engineer.

Note: Also see section Installation options: Installation on underfloor heating

## Heating diagram for a hot water underfloor heating system



Please bear in mind: The surface temperature of the engineered wood flooring should ideally not exceed 25°C (max. 29°C).

## Heating protocol for hot water underfloor heating systems (template)

It is essential to keep a heating protocol for newly installed hot water underfloor heating systems.

1. a) The screed work was finished on	
b) It is a cement anhydrite screed.	
c) The thickness of the screed is	cm.
2. a) The heated flooring construction was taken	into operation on
	$\_$ and heated up to 45°C with a daily temperature increase of 5°C (supply temperature).
b) This maximum temperature was maintained	d for (target: 7 days) without lowering the temperature at night.
c) From to	_ (target: 4 days), the supply temperature was reduced by 5°C a day.
d) From to	_ (target: 7 days), the heater was shut off.
e) The heater was started again on	_ and on
	_ the supply temperature of 45 °C was reached.
f) After reaching the supply temperature of 4	5°C, the supply temperature was reduced in stages of max. 10°C a day
(max. 25°C) until the room temperature rea	ched approx. 18-20°C for the installation of laminate and engineered wood flooring.
3. During the heating and cooling off period, we	re the areas ventilated but draughts prevented? 🗌 yes
4. The last moisture measurements at the measu	uring points marked showed % residual moisture.
(Permitted values: anhydrite screed max. 0.3 C	CM %, cement screed max. 1.5 CM %)
5. The heated floor surface is hereby approved for	r the installation of wear layers/floor coverings.
For the builder/client:	

Place/date/signature/stamp

The notes are used to advise the installer/heating engineer and the builder. Warranty claims cannot be derived from this. In case of doubt, corresponding regulations stipulated by the screed layer/heating engineer must be followed.

### Checklist for gluing the whole area of engineered wood flooring

engineered wood flooring can alternatively also be installed by whole-area gluing. The products Trendtime 3, Edition New Classics with tongue and groove connection and Open Frameworks with loose and fixed tongue and groove connection are designed for whole-area gluing and not suitable for floating installation. Whole-area gluing off ers several advantages over floating installation. Please note the following:

- As a surface area adhesive, only water and solvent-free, one or bi-component (1-C or 2-C) polyurethane adhesives recommended for this purpose by the adhesive manufacturer, or solvent-based adhesives in accordance with DIN 281, should be used. The adhesive manufacturer's specifications, particularly with regard to applying the adhesive (e.g. use of the correct adhesive application trowel) must be observed.
- > recommends T54 FC and 151 Objekt adhesives by Sika. These adhesives are suitable for all commonly available types of wood, e.g. beech or oak. Please contact the adhesive manufacturer in case of question and observe the corresponding data sheet.
- > The subfloor must be dry, level, free from cracks, clean, and suitable for gluing. The relevant moisture levels must not be exceeded. Pretreatment depends on the manufacturer's information.
- > Screeds must not exceed the following moisture level:

	Anhydrite screed	Cement screed
without underfloor heating system	max. 0.5 CM %	max. 2.0 CM %
with underfloor heating	max. 0.3 CM %	max. 1.8 CM %
system		

- An appropriate clearance of at least 10 mm must be maintained to all fixed objects (see Installation rule 6 and 7).
- Movement joints located in the subfloor must be transferred. Movement joints are also recommended in all doorways, room passages, and once every 15 m (in lengthwise and crosswise direction).
- > The general notes from the assembly instructions should also be observed when gluing the whole area.
- You can find further information on the adhesive manufacturer's website (e.g. www.sika.de) or contact the application technology department in case of doubt.